Log in to ParentVUE Account

Contact your school for your activation key if you are already an existing parent in the district.

1. Enter your User Name and Password.
2. Click Login.

The ParentVUE login screen automatically redirects you to Online Registration if you have a ParentVUE account but no active children or you do not have Educational Rights to a child.
Registering Students

You have the option to register for the current school year or the next school year depending on the time of the year.

1. Log in to OLR in one of the following ways:

   - Select the Registration tab or the Online Registration tab in ParentVUE.
Click the *Begin Registration* link in the Alerts folder if you have Synergy Mail.

![ParentVUE 2.0, Synergy Mail Alerts Screen](image1)

Click the *Begin Registration* link in the open enrollment message on the Messages screen if you do not have Synergy Mail.

![ParentVUE 1.0, Messages Screen](image2)

![ParentVUE 2.0, Messages Screen](image3)
2. Click Begin New Registration.

3. Click Continue.

4. Enter your Electronic Signature to indicate that you are the account holder.
5. Follow the prompts to complete the enrollment.
   - A red asterisk (*) indicates required information.

   ![Online Registration, Student Screen]

   - A progress bar displays as you advance through a section.

   ![Online Registration, Progress Bar]

   - Completed sections have a green check mark in the Navigation Menu. Incomplete sections have a yellow exclamation mark.

   ![Online Registration, Navigation Menu]
Online Registration saves the entered information if you stop the enrollment process and log out. You can click Resume Registration or Start Over.

The following options display on the Parent/Guardian, Student, and Emergency contacts screens:

- Click In Progress to complete incomplete information.
- Click Edit to edit the information.
- Click Delete to delete the person from the registration.
- Click Add New Parent/Guardian, Add New Student, or Add New Contact to add another person’s information, depending on which screen you are on. Add New Student does not display if your district allows only reenrollments.
- Drag and drop the emergency contacts in the order you want them to be contacted.
• Add new rows, delete existing rows, and edit the data in the fields on the Parent Guardian Military Status screen when there are no restrictions on the grid.

![](image)

Online Registration, Parent Guardian Screen

• Click Save and Continue to move to the next screen if Complete displays for all individuals.

![](image)

Online Registration, Parent/Guardian Screen
Select No further information is known for this Parent/Guardian when adding new parents/guardians to only enter the First Name and Last Name.

Online Registration, Parent/Guardian Screen
When entering students, the options displayed are different based on:

- Your district setup. Your district can allow both new enrollments and reenrollments, deny new enrollments, or only allow new enrollments.
- Include or exclude the student from Online Registration.
  - Click Include to move a student from the Students to exclude section to the Students to enroll section.
  - Click Exclude to move a student from the Students to enroll section to the Students to exclude section.
  - Click View to view an excluded student.

![Online Registration, Students Screen](Image)
You must set a Primary Address associated with a parent/guardian for each student.

You can modify the address on the Home Address screen if your school allows re-enrollment and allows you to change your address.

a. Select Check here if your address has changed.
b. Update the Family screen with a new Mail Address.

![Family Screen](image)

Online Registration, Family Screen

c. Click **Save and Continue** to open the Update Parent Mail Addresses window.
- Click Yes to update the Mail Address of the non-enrolling parents or guardians who live at the Home Address entered on the Family screen.

Clicking Yes updates the student’s Mail Address to be that of the parent or guardian selected to be the student’s Primary Address on the OLR Student Demographics screen.

- Click No to not update the Mail Address of the non-enrolling parents or guardians.

![Update Parent Mail Addresses Window](image)

- A red asterisk (*) indicates required information.
- Enter the date of your address change if your district requires it.
- The School Selection screen displays if your school district allows you to enroll a student at the school of your choice.

![Online Registration, School Selection Screen](image)
The following icons display on the School Selection screen:

- 📍 Indicates a school location on the map
- 🏠 Indicates your address

The Parent/Guardian Relationships screen in the Student module displays one of two options for indicating which parents have access to the student’s information in ParentVUE.

- If the ParentVUE column displays, use this column to indicate which parents have access to the student’s records in ParentVUE.
If the ParentVUE column does not display, use the Ed Rights column to indicate which parents have access to the student’s records in ParentVUE.

Synergy SIS automatically provides ParentVUE access to the enrolling parent or guardian.

Online Registration automatically selects the Lives With option if the parent has the same Primary Address as the student.

Online Registration, Parent/Guardian Relationships Screen
6. Select Transportation, if necessary. You can select Student Bus Transportation Needed or skip this module entirely. Selecting this option provides additional fields for input.

- Enter the Responsible Person, Phone, and Address for both Pick-up and Drop-off.
- Select one or more Special Transportation Requirements, such as A/C or Seat Belts.

*Online Registration, Transportation Screen*
7. Select Documents. Online Registration lists all of the document options you can upload here, grouped by Family and Students.

Only students with a current IEP have the option to upload the IEP Document.
You can also select and upload documents from the ParentVUE’s library of images, as well as take a photo.

8. Select Review/Submit.
   - Click Review when finished to confirm all data entered during the registration process is accurate.
   - Click Print to print a copy of the enrollment information.

   Your school might require that you review the registration prior to submission. If so, the Submit option at the bottom displays as Review.
- Click **Previous** at the bottom of the Review screen when finished reviewing.

**Online Registration, Review Screen**

- Click **Submit**.

**Online Registration, Review/Submit Screen**
Checking Application Status

After submitting the completed registration, your school district reviews your application information. Log in to ParentVUE and click the Status tab or click the Status button in Online Registration to view the status of the application.

You can only review the registration data on the Status screen after submission. You can log in to Online Registration to modify or register additional children once the school district reviews and accepts all the registrations.

Previously denied registrations move to a Waiting status when the school retracts the denial.